

Company Background

CT Management Group Pty Ltd was formed in December 1995. In its 11 year history the company has enjoyed excellent success having won consulting contracts with many of the Victorian, Tasmanian, Western Australian and Queensland Councils, private sector, State Authorities, and a project in Papua New Guinea. One pleasing aspect of our success has been the amount of repeat business that has occurred, always a strong indication of quality service.

The diverse skills of our team coupled with extensive Local Government and commercial experience has allowed the company to successfully compete for a wide range of consultancy services particularly in the fields of organisation restructuring, asset management/service delivery, community/staff facilitation, strategic and business-planning.

CT Management Team - WAAMI

Currently the CT Management Group team comprises over 30 very experienced and qualified consultants providing specialist services to our large client base across Australia. All have held senior management positions with a focus on Local Government and have been actively involved in development of policies and procedures for strategic plans for community related projects.

Our extensive team and many years of experience in the Local Government sector and our ability to effectively communicate with all levels of management, staff, unions, statutory organisations and agencies, and in many cases, the business community and special interest groups allows us to:

- Understand our clients vision and objectives,
- Be very conversant with Local Government as an industry and the various pressures placed on metropolitan, regional and rural Councils,
- Add value to our customers and their staff,
- Achieve ownership by clients of outcomes,
- Enhance/develop close relationships with our clients, their customers/community.

Having regard to the specialist asset management and facilitation skills required to delivery the innovative and challenging WAAMI Program and a team that has existing experience working in the WA Local Government sector, the initial CT Management Group Team will comprise of the following:

- Bruce Lorimer (Project Manager)
- Peter Drummy
- Neville McPherson
- Ross Moody

As the WAAMI program gains momentum the team will be increased to ensure prompt response to the demand can be met with suitably qualified and experienced staff.

Asset Management

In terms of asset management and its *intrinsic* connection to *levels of service*, we are able to offer a unique combination of experience and skills incorporating the essential elements of engagement/interaction with staff, senior managers and Councillors of local authorities (ranging from very large metropolitan to very small rural).

The following list provides a snapshot of the company's extensive national asset management and service delivery experience:

- Developed AM Strategy (incorporating renewal financial plan) for City Manningham (before asset management became "fashionable").
- Developed Asset Management Plan templates and Asset Management Plans for regional group of Councils (as part of Department Victorian Communities Pilot Asset Management Plan Program).
- Undertaken various Asset Management structural/systems reviews focussing on service delivery and effective management and maintenance of infrastructure assets.
- Developed variety of Asset Management Policies and Strategies.
- Developed numerous road, building, footpath, playground, drainage, waste management, bridges etc AM Plans for many Council's in Queensland, Tasmania, Victoria and Western Australia.
- Member of the MAV Step program consultant team (CMG) and developed Asset Management Policy, Strategy, Plan templates etc (in accordance with IPWEA IIMM).
- Prepared and "rolled out" the Queensland "LG Asset", Western Australian "WAAMI" and Tasmanian "TAMI" Asset Management Improvement Programs including the development of framework, templates etc.
- As part of MAV Step program initiated and assisted in the development of a Statewide Renewal Gap program and rolled out that program (in conjunction with the consultant team).
- In conjunction with Peter Moloney and the Queensland, Tasmania and Western Australian State Local Government Associations developed and implemented a National Renewal Gap project.

Statewide Asset Management Programs

As successfully demonstrated in the various Statewide programs CT Management Group have been able to establish a close working relationship with various State Local Government Associations and other key peak organisations such as State Local Government Departments, LGMA and IPWEA.

The principal objective of these Statewide Asset management Improvement programs is to assist Council to achieve a minimum standard of Asset Management process and to also assist the Councils to improve their overall Asset Management approach. As a consequence, help improve Councils' Asset Management quality level generally. Another key objective of the program has been to lift the understanding and awareness of AM within Councillors and Senior Management and to provide a firm basis for seeking grants etc to assist Council's to better identify their Asset Management needs.

At an operational level, the programs and with our innovative interactive approach, we have been able to achieve the following key outcomes:

- Identifying the service needs of Council and reviewing its asset portfolio to meet those needs;
- Working with both engineering and finance staff critically reviewing the maintenance and capital expenditure with clear identification of maintenance, renewal, upgrade and new expenditure.
- Extending the life of existing assets through optimal refurbishment and maintenance practices, thereby deferring major capital expenditure;
- Identifying assets at risk and renewing them at a lower cost before they need total replacement; and
- Gains in asset refurbishment & maintenance productivity, service delivery & managerial effectiveness.

Asset Renewal Funding Gap Program

The Asset Renewal Funding Gap program is a very exciting new initiative that has been developed and included within the various Statewide Asset Management improvement programs (including WAAMI) to assist Councils in developing first cut Asset Management Plans. This process assists all Councils to quickly and simply determine their Asset Funding Gap or \$ Liability for nominated assets. It involves the completion of a simple data sheet to obtain a better understanding of their total renewal gap liability. The process undertakes a critical review of asset and financial information and therefore requires *engineering and financial* staff to work together so the outcomes are robust and practical. It “challenges” current thinking and ensures the relationship between renewal/upgrade and new is clearly understood.

The process utilises the Moloney Asset Management Software system in a format that provides an opportunity for individual Councils to assess their asset components with regard to condition and age management aspects and asset estimated rehabilitation costs for renewal programs. An option is also available to each Council to include their existing asset maintenance cost to gain an insight into the impact of affective asset management by manipulating the Asset Management Renewal Model key drivers. It also provides a “simple” financial management tool so Councils can review and update their 10 year financial plans.

Any form of financial modelling should have regard to the asset condition and its expected performance with time and provide predictions as to when rehabilitation expenditure will become due. Therefore this program “first cut renewal gap establishment” is the next step to understanding future financial demand following on from the current understanding of depreciation.