

2017 WA Local Government Convention

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Steve Joske, CSC
State Recovery Coordinator

What was I asked to Do?



Create a vision for Recovery in WA

that was broader than just roads, bridges and WANDRRA – one that balanced the built, economic, environmental issues with the psycho-social, health and well-being of individuals and communities.

'Roads get <u>fixed</u> – people <u>recover</u>'

First things first

Read – Kealty, Ferguson, past events, lessons learnt

Listen and consult

Learn

Add my little bit of experience and intuition!



Vision for Recovery in WA

- 1) We need to change the relationship!
 - LG's responsible for recovery no change
 - But Resilience of people ↓
 - Trust of leaders/institutions \$\square\$
 - Expectations ↑
 - Recovery will often out strip LG capabilities
 - State must be ready and willing to act
 - Create the culture/relationships that leads to success



Vision for Recovery in WA (Continued...)

2) LG 'Leader' (LG, CEO, President) is my key customer for recovery

- What does this mean?
- State has a 'customer focus' for recovery
- Services by State are 'tailored' to customer 'needs'
- Better support, not just advice
- Working in partnership services are seamless

Vision for Recovery in WA (Continued...)

3) Open acknowledgement of capability gaps

- Wide variance between LG's
- State to be ready to support but never 'take over' – work in partnership
- SRC to have access to State resources (people and funds) in a disaster, and be ready to deploy on demand



Vision for Recovery in WA (Continued...)

4) Greater focus on people and communities

- WANDRRA has far too long been seen as the only piece in recovery
- We need to put more effort into the resilience and recovery of people and communities – some claimable under WANDRRA but only scratches the surface! Must be community led.
- Roads get fixed, people recover!

What do I need to focus on?



- 1. Close out projects identified from previous events as being critical for effective recovery, and prior to next 'season'.
 - It won't be pretty but it will be our best shot!

- 2. Be ready to ACT by 2017/18 season
 - Listen, consult, learn, review, update during next 'season'
- Into policy, signed-off, training and exercising after 'seasons' end

WANDRRA

- Complex, confusing, frustrating and changing!
- Use your 'customer relationship' with us get clarity and assurance before doing anything! We are here to help.
- Roads are critical but think community resilience as well

Key Points



- LG still responsible for recovery
- But lets acknowledge State does have a role
- No surprises consultative, open, honest
- Lets work in partnership its far more effective
- Lets put more into people and communities
- Lets make WA envied for its Recovery Operations.



Questions